









## The Power of Collaboration and Networking between EU and ASEAN

by

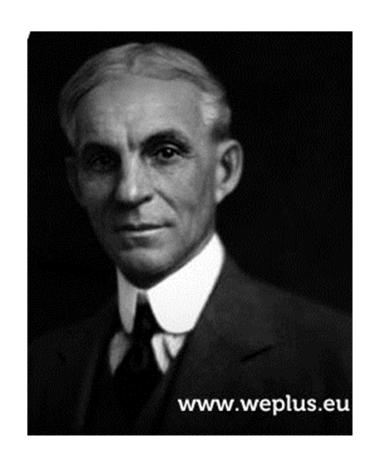
Prof. Dr. Chira Hongladarom,
Secretary-General
Foundation for International Human Resource Development

the 1st South East Asian B2B Sales Competition (SEASAC 2020) on 26th February 2020, 10.00–10.30 hrs. at Convention Hall, Taksila Hotel,

Maha Sarakham, Thailand



"Coming together is a beginning; keeping together is progress; working together is success" **Henry Ford** 



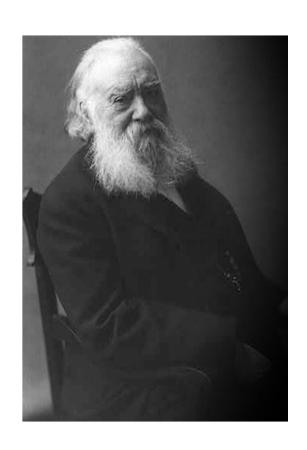
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"Working together preceded winning together... collaboration is multiplication"

John C. Maxwell

Source: https://images.app.goo.gl/AkZLAUcpVeS58Xdf9



"Great discoveries and improvements invariably involve the cooperation of many minds"

**Alexander Graham Bell** 

Source: https://www.azquotes.com/quote/648301

"It is not about how many people you can defeat but rather about how many people you help to win."



**Dan Sanders** 

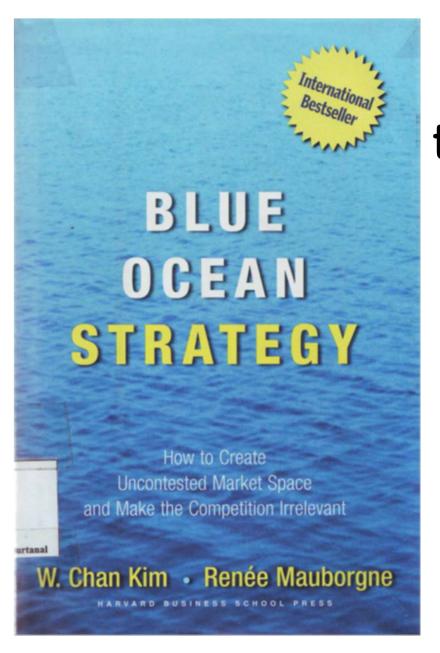
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#### **Blue Ocean Strategy**



Prof. Dr. Chira Hongladarom's Interview with W.Chan Kim

https://www.youtube.com/watch?v=W-Ek\_3bZwIU&list=PL941AF2DA5FB01DCD



Blue Ocean
is the key
to avoid competition
but looking for
new customers.

Finding
new customers
can come from
Networking
and
Collaboration.

# (1) It is a great honor to be invited to deliver the keynote speech to distinguished audiences from Europe and Thailand.





Photo Credit: https://www.instagram.com/p/B5JnrJ1g5oE/https://seasalescompetition.com/?fbclid=IwAR1pudIEIOviTTC1jfWxYmIbG5GhJxDaTbZF7ZyuxoY7sg5LnI5pTgmFQnY

(2) Welcome to the Province of Mahasarakham, the Heartland of the North East of Thailand. North East of Thailand is the biggest region in term of population.

Therefore, this university can play an important role to produce human resources for the people in Thailand especially in the North East.





Photo Credit: http://www.web.msu.ac.th/msucont. php?mn=mhistory&paction=SHOW\_ ABOUTMSU

(3) I am pleased that the project of Collaboration is so unique and significant because it links ASEAN with European universities and then select relevant subjects "sales and marketing" for the students to do contest.



























Photo Credit: https://seasalescompetition.com/?fbclid=IwAR1pudIEIOviTTC1 jfWxYmlbG5GhJxDaTbZF7ZyuxoY7sg5LnI5pTgmFQnY

Nowadays, sales and marketing are changing so fast with introduction of digital technology, e-commerce, e-marketing. The students of sales and marketing both in **ASEAN** and Europe must have the knowledge of

technology which changes

so fast.





Kaidee





As an economist and human capital expert, I believe in the demand side.

Sales and marketing are the key parts of the demand side.

We face the rapid change in digital technology, AI, sales and marketing to work together more effectively, we need network and collaboration





If two regions: ASEAN and EU can work together, we can deliver products and services together at high quality and meet the right demands online of all age groups and the regions with combined talents between 2 regions.

Photo Credit: https://images.app.goo.gl/zsSEJr99u9RqQvQK8

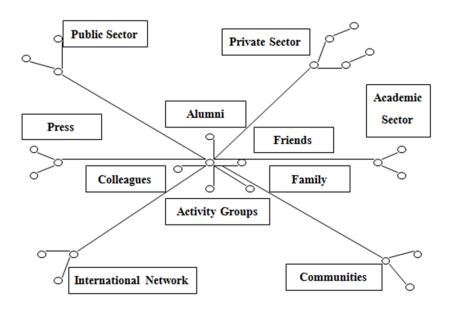


The subject of my keynote is interesting and challenging subject.

First, I want to share with you my original concept of Networking which I consider a part of quality of human capital, I call it "Social Capital".



#### Social Capital – Networking



To me, networking is a first step of effective collaboration.

This picture shows example of individuals who expand networking more similar to EU/ASEAN cooperation

After 8K's Model,
I invent another concept
"C&E":

**Connecting then** 

**Engaging** 

It means that connect people is first step, you need the strong cooperation.



It means that knowing people online or at party, exchange cards is called "Connect" or "Networking".

But connect is not enough, you need to engage or to collaborate.





Therefore, I believe that

Networking is the first stage of Collaboration.

Networking is the first

but important step of collaboration.

What we need is collaboration,

real actions lead to some results.

So the definition of Collaboration is "True Collaboration synergistic relationship formed of 2 or more entities working together produce much greater than the work from individuals ability contribution its results which did not exist before so results not process."



#### Leadership and Collaboration

What are the key success of Collaboration? Leadership is very important.

We need leadership which we understand diversity of talents of two regions.

I call this as "Collective Leadership"



#### I believe in "diversity".

## EU and ASEAN have different cultural, social background

so we need to blend our diverse point of views together.



Photo Credit: https://seasac.terminal-coding.com/wp-content/uploads/2019/10/Webp.net-resizeimage.jpg

Collaboration is not only physical but it is collaboration of mind so the quality of Intangibles based on history and culture of two regions will define success of this EU/ASEAN cooperation learning about culture and history.



Photo Credit: https://web.facebook.com/SeasacProject/photos/rpp.114102806626495/152003206169788/?type=3&theater

Finally, let me show my case study of Networking leading to Collaboration in Thailand





#### **At International Level**

Seminar on "Integrated Management Capacity Building for ASEAN Community"



Network of GMS countries tourism stakeholders working together to develop tourism capacity

ASEAN Plus
Three Tourism
Students
Summit 2014



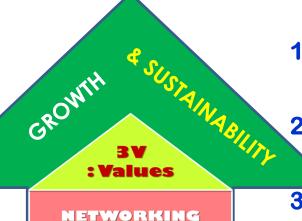
Network of ASEAN Plus Three Countries university students working together to develop tourism

#### At the National Levels



4 Actors

- (1) Government
- (2) Business
- (3) Academics
- (4) Local Leader / Communities



**Development** 

Capacity

Building

**Tourism & Sport** 

**Development** 

## Prof.Dr.Chira Hongladarom and FIHRD's 4 years of research on community tourism in Thailand;

- 1) First year(2012): Research on Tourism and Sports Management Capacity Building for AEC.
  - Second year(2013): Integrated Tourism and Sport Knowledge in Preparation for AEC Promotion Roadmap Development Project.
- 3) Third year(2014):
- 3.1) Tourism and Sport Organization Network Integrated Management Development Project for Entering ASEAN Community (for 5 Clusters)
- 3.2) ASEAN Plus Three Tourism Students Summit: The theme is "Leadership and Youths' Roles in Tourism Development for ASEAN Plus Three (APT)"
- 4) Fourth year(2015): Tourism and Sport Organization Network Integrated Management Development Project for Entering ASEAN Community (for 3 Clusters)

### Research on Tourism and Sports Management Capacity Building for AEC in 2012

We discover 4 keywords for Tourism and Sports Management Capacity Building for AEC which are;

- (1) Community Tourism
- (2) Sport Tourism
- (3) Values & 3V
- (4) Sustainable Development









## Seminar on "Integrated Management Capacity Building for ASEAN Community"





















#### ASEAN Plus Three Tourism Students Summit 2014 19 - 26 October 2014













#### **Letter from Vietnam**



Dear Dr. Chira Hongdalarom

Happy new lunar year!

Thank you very much for your workshop. It was very interesting, especially we can make a network with our friend in the region.

Regarding to community-based tourism (CBT) network, during my work, I have contacted with several villages and companies related to CBT. Thus, I want to develop that as a network of CBT in Vietnam. I have not developed it yet but I will do that very soon. I would be happy to introduce to you some cases of CBT in Vietnam.

I still remember my task as coordinator of the students in the workshop. However, I have not got contact of the members. I do not use Line either. Could you please send me the list with their email address so that I can contact with them soon. We have not got any detailed activity in the future. But I am sure that we can have that during discussing. Thank you very much.

With the best regards, Pham Truong Hoang

#### **Letter from Laos**



Dear Prof. Dr. Chira Hongladarom,

Thank you very much for your email. I would like to take this opportunity to express our sincere thanks for inviting us to join this event and we would like to inform you that I have just proposed the minister of tourism on strengthening our cooperation and expanding networking after the seminar in Chiang Rai, Thailand as we had discussed.

Regarding the case study of community tourism in Laos, I will discuss with relevant sectors and will let you know later. We will certainly keep in touch with 6 countries so that we can exchange information and ideas.

We are looking forward to further cooperation from you.

Best regards,
Phouthone DALALOM

Project4
YEAR 3

## Tourism and Sport Organization Network Integrated Management Development Project for Entering ASEAN Community (for 5 Clusters) (2013 - 2014)

We develop the model '4 Roles of Performers' for Tourism and Sport Network Integrated Management Development which consist of; (1) Government

- (2) Business
- (3) Academic
- (4) Local Leader / Communities









## Tourism and Sport Organization Network Integrated Management Development Project for Entering ASEAN Community (for 5 Clusters) (2013 - 2014)

We discover 8 Key Factors and 5 Strategies for Tourism and Sport Organization Network Integrated Management Development Project for Entering ASEAN Community.





Strategies for Tourism and Sport Organization Network Integrated Management Development Project for Entering ASEAN Community.



- 1) Relations
- 2) Trust
- 3) Mutual Benefits
- 4) Synergy
- 5) Mutual Respect
- 6) Respect of diversity
- 7) Collaboration of individuals
- 8) Turn network ideas into actions with 3V's





In the case of Thailand, success takes long-term collaborations, win small steps, keep winning.



In the case of EU-ASEAN, it is a good start.

Move forward, turn Networking into Concrete Collaboration not only academic papers

because only collective wisdom and action will survive in the long run.

Congratulations for such a wonderful collaboration but journey is hard and long.



#### Thank You



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https://www.facebook.com/dr.chirahongladarom?ref=hl



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